
— Forward by naomi.dl.feng@mail.foxconn.com On 6/27/2024 2:22:02 PM —

Ted_Chen@yosungroup.com To: naomi.dl.feng@mail.foxconn.com, Nathan_Liu@yosungroup.com
Cc: toney.hb.tu@fii-foxconn.com, ken.sv.pham@foxconn.com, cpe-vn-sqe@mail.foxconn.com, gavin.xc.tang@mail.foxconn.com, Jerry1988_wu@yosungroup.com, amy_liao@yosungroup.com
6/25/2024 3:58:24 PM Subject: RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Naomi,

Unexpected sudden power may not cause PCB damage but may cause data error or lost.
Samsung can't know end customers' environment,
they can only measure components that they received.
And according the result, Samsung found meta data corruption on eMMC controller.
So they thought unexpected sudden power may cause this result happened.

Thank you,
Regards,
06/25/24
友尚股份有限公司
H事業群本部-H事業群
FAE
Ted Chen / 陳泰志
新辦公室地址: 台北市南港區經貿二路189號15樓 (郵遞區號11568)
新電話代表號: +886-2-21910099
新傳真代表號: +886-2-26533178
Mobile: +886-928-670051
Mail: Ted_Chen@yosungroup.com

From: naomi.dl.feng@fii-foxconn.com <naomi.dl.feng@fii-foxconn.com>
Sent: Friday, June 21, 2024 11:29 AM
To: Ted Chen 陳泰志 <Ted_Chen@yosungroup.com>; Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>
Cc: toney.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>
Subject: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Samsung Team,

"Based on the test customer's results, we think the failed units were caused by unexpected environment which is sudden power off, unstable power supply etc."

1. Because based on the analysis report, when measuring impedance and voltage are normal on PCBA and on eMMC and from report your analysis also shows that the DC test is Pass on eMMC. So power supply and environments issue will not cause FW corruption and leads to errors such as Meta corruption and UECC (uncorrectable ECC error) in Emmc.
2. ALT customer's has reviewed the unexpected situation related to STB power on the end-user side and determined that there is a low possibility due to DC power operation.

ALT customers wanted to contact Samsung's engineers directly to clarify some issues related to the FA report. Pls provide contact method. Thanks!

Best Regards,

SQE-CPEI-VN
NAOMI/冯氏丹罗
✉ naomi.dl.feng@mail.foxconn.com
☎ +Ext: 535-31433 | +84347468635
FUYU PRECISION COMPONENT CO., LTD
Lot M1 and Lot F, Quang Chau Industrial Park, Van Trung Commune, Viet Yen District, Bac Giang Province, Viet Nam. 26000

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— Forward by naomi.dl.feng@mail.foxconn.com On 6/21/2024 10:10:15 AM —

Ted_Chen@yosungroup.com To: naomi.dl.feng@mail.foxconn.com, Nathan_Liu@yosungroup.com
Cc: toney.hb.tu@fii-foxconn.com, ken.sv.pham@foxconn.com, cpe-vn-sqe@mail.foxconn.com, gavin.xc.tang@mail.foxconn.com, Jerry1988_wu@yosungroup.com, amy_liao@yosungroup.com
5/29/2024 3:32:50 PM Subject: RE: Fw:RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot

Dear Naomi,

Please refer attach FA from Samsung.
The test result are meta data corruption.

Thank you,

Regards,
05/29/24
友尚股份有限公司
H事業群本部-H事業群
FAE
Ted Chen / 陳泰志
新辦公室地址: 台北市南港區經貿二路189號15樓 (郵遞區號11568)
新電話代表號: +886-2-21910099
新傳真代表號: +886-2-26533178
Mobile: +886-928-670051
Mail: Ted_Chen@yosungroup.com

From: Ted Chen 陳泰志
Sent: Tuesday, May 14, 2024 3:16 PM
To: naomi.dl.feng@fii-foxconn.com; Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>
Cc: toney.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>
Subject: RE: Fw: RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Naomi,

This FA was sent to Korea Samsung on 4/30.
Normally need one month to get FA.
If the result is NTF, we may receive report in two weeks.

As I confirm with Samsung today,
There is still no schedule for this FA.

Thank you,
Regards,
05/14/24
友尚股份有限公司
H事業群本部-H事業群
FAE
Ted Chen / 陳泰志
新辦公室地址: 台北市南港區經貿二路189號15樓 (郵遞區號11568)
新電話代表號: +886-2-21910099
新傳真代表號: +886-2-26533178
Mobile: +886-928-670051
Mail: Ted_Chen@yosungroup.com

From: naomi.dl.feng@fii-foxconn.com <naomi.dl.feng@fii-foxconn.com>
Sent: Saturday, May 11, 2024 10:49 AM
To: Ted Chen 陳泰志 <Ted_Chen@yosungroup.com>; Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>
Cc: toney.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>
Subject: Fw: RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear SAMSUNG Team,

Pls help update for us the analysis progress. When will you have report?

Best Regards,

SQE-CPEI-VN
NAOMI/冯氏丹罗
✉ naomi.dl.feng@mail.foxconn.com
☎ +Ext: 535-31433 | +84347468635
FUYU PRECISION COMPONENT CO., LTD
Lot M1 and Lot F, Quang Chau Industrial Park, Van Trung Commune, Viet Yen District, Bac Giang Province, Viet Nam. 26000

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— Forward by naomi.dl.feng@mail.foxconn.com On 5/11/2024 9:36:43 AM —

Ted_Chen@yosungroup.com To:	Nathan_Liu@yosungroup.com , naomi.dl.feng@mail.foxconn.com
Cc:	toney.hb.tu@fii-foxconn.com , ken.sv.pham@foxconn.com , cpe-vn-sqe@mail.foxconn.com , gavin.xc.tang@mail.foxconn.com , Jerry1988_wu@yosungroup.com , amy_liao@yosungroup.com
4/26/2024 8:20:52 AM Subject:	RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot

Dear Naomi,

Please help to provide tracking # to us.

Thank you,
Regards,
04/26/24
友尚股份有限公司
H事業群本部-H事業群
FAE
Ted Chen / 陳泰志
新辦公室地址: 台北市南港區經貿二路189號15樓 (郵遞區號11568)
新電話代表號: +886-2-21910099
新傳真代表號: +886-2-26533178
Mobile: +886-928-670051
Mail: Ted_Chen@yosungroup.com

From: Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>
Sent: Wednesday, April 24, 2024 9:07 AM
To: naomi.dl.feng@fii-foxconn.com
Cc: tony.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>; Ted Chen 陳泰志 <Ted_Chen@yosungroup.com>
Subject: RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Naomi,

Company name is YOSUN INDUSTRIAL CORP

【車用零件報價/接單聲明】
基於汽車(電動車)供應鏈安全考慮,請貴司詳閱下述約定:如貴司購買的產品(零組件)自己或第三人會使用於車子相關產品上,需符合下列條件,我司始承擔法律或合約(含過去、現有或未來,包括但不限於契約或任何約定)的品質與各式擔保與賠償責任(如有抵觸的,以此約定優先):1.該零組件或其製成車用產品的ASIL等級分類為C或D(或其他分類的相應等級)者,產品使用於車子上前,買方應確認各製車環節已通過IATF16949及ISO 26262或相應等級的驗證;2.非車規產品用於車子相關模組、產品上,我司不承擔保證或賠償責任;3.其他保證、保固與持續供貨條件依原廠的規定為準,我司僅就「現狀(As Is)」供貨。如貴司向我司下單,視為已經同意上述約定。

劉建宏 Nathan Liu

友尚股份有限公司 YOSUN INDUSTRIAL CORP. <http://www.yosungroup.com>
新竹市300光復路2段295號5樓之4 Tel: +886-3-5715107 EXT: 82846 Fax: 03-5722607 Cell phone: +886-915-993532 E-mail: nathan_liu@yosungroup.com
《 Skype: ujnkhkbobos 》
Assistant: Amy Liao (阿咪) TEL: 886-2-21910099 ext: 80137 E-Mail: amy_liao@yosungroup.com

From: naomi.dl.feng@fii-foxconn.com <naomi.dl.feng@fii-foxconn.com>
Sent: Tuesday, April 23, 2024 10:33 AM
To: Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>
Cc: tony.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>; Ted Chen 陳泰志 <Ted_Chen@yosungroup.com>
Subject: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Nathan Liu,
Your information is not complete, please add the company name. And please provide information in English.
Thanks!

Best Regards,

SQE-CPEI-VN
NAOMI/冯氏丹罗
✉ naomi.dl.feng@mail.foxconn.com
☎ +Ext: 535-31433 | +84347468635
FUYU PRECISION COMPONENT CO., LTD
Lot M1 and Lot F, Quang Chau Industrial Park, Van Trung Commune, Viet Yen District, Bac Giang Province, Viet Nam. 26000

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— Forward by naomi.dl.feng@mail.foxconn.com On 4/23/2024 9:23:11 AM —

Nathan_Liu@yosungroup.com	To:	naomi.dl.feng@mail.foxconn.com
	Cc:	tony.hb.tu@fii-foxconn.com ; ken.sv.pham@foxconn.com ; cpe-vn-sqe@mail.foxconn.com ; gavin.xc.tang@mail.foxconn.com ; Jerry1988_wu@yosungroup.com ; amy_liao@yosungroup.com
4/23/2024 7:37:35 AM	Subject:	RE: Fw:RE: Fw:RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA

Dear Naomi,

Pls send to FAE Ted, the information is below.

H事業群本部-H事業群
FAE
Ted Chen / 陳泰志
新辦公室地址: 台北市南港區經貿二路189號15樓 (郵遞區號11568)
新電話代表號: +886-2-21910099
新傳真代表號: +886-2-26533178
Mobile: +886-928-670051
Mail: Ted_Chen@yosungroup.com

【車用零件報價/接單聲明】
基於汽車(電動車)供應鏈安全考慮,請貴司詳閱下述約定:如貴司購買的產品(零組件)自己或第三人會使用於車子相關產品上,需符合下列條件,我司始承擔法律或合約(含過去、現有或未來,包括但不限於契約或任何約定)的品質與各式擔保與賠償責任(如有牴觸的,以此約定優先):1.該零組件或其製成車用產品的ASIL等級分類為C或D(或其他分類的相應等級)者,產品使用於車子前,買方應確認各製車環節已通過IATF16949及ISO 26262或相應等級的驗證;2.非車規產品用於車子相關模組、產品上,我司不承擔保證或賠償責任;3.其他保證、保固與持續供貨條件依原廠的規定為準,我司僅就「現狀(As Is)」供貨。如貴司向我司下單,視為已經同意上述約定。

劉建宏 Nathan Liu

友尚股份有限公司 YOSUN INDUSTRIAL CORP. <http://www.yosungroup.com>
新竹市300光復路2段295號5樓之4 Tel: +886-3-5715107 EXT: 82846 Fax: 03-5722607 Cell phone: +886-915-993532 E-mail: nathan_liu@yosungroup.com
《 Skype: ujnkhbobos 》
Assistant: Amy Liao (阿咪) TEL: 886-2-21910099 ext: 80137 E-Mail: amy_liao@yosungroup.com

From: naomi.dl.feng@fii-foxconn.com <naomi.dl.feng@fii-foxconn.com>
Sent: Monday, April 22, 2024 12:05 PM
To: Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>
Cc: toney.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>; Ted Chen 陳泰志 <Ted_Chen@yosungroup.com>
Subject: Fw:RE: Fw:RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Nathan Liu,

Pls provide receiver information and address.

Best Regards,

SQE-CPEI-VN
NAOMI/冯氏丹罗
✉ naomi.dl.feng@mail.foxconn.com
☎ +Ext: 535-31433 | +84347468635
FUYU PRECISION COMPONENT CO., LTD
Lot M1 and Lot F, Quang Chau Industrial Park, Van Trung Commune, Viet Yen District, Bac Giang Province, Viet Nam. 26000

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Nathan_Liu@yosungroup.com To: naomi.dl.feng@mail.foxconn.com
Cc: toney.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@mail.foxconn.com; gavin.xc.tang@mail.foxconn.com; Jerry1988_wu@yosungroup.com; amy_liao@yosungroup.com
4/22/2024 10:08:56 AM Subject: RE: Fw:RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT

Dear Naomi,

收到, 還請幫忙提供不良品讓FAE可以送樣品到三星做分析, 謝謝

【車用零件報價/接單聲明】
基於汽車(電動車)供應鏈安全考慮,請貴司詳閱下述約定:如貴司購買的產品(零組件)自己或第三人會使用於車子相關產品上,需符合下列條件,我司始承擔法律或合約(含過去、現有或未來,包括但不限於契約或任何約定)的品質與各式擔保與賠償責任(如有牴觸的,以此約定優先):1.該零組件或其製成車用產品的ASIL等級分類為C或D(或其他分類的相應等級)者,產品使用於車子前,買方應確認各製車環節已通過IATF16949及ISO 26262或相應等級的驗證;2.非車規產品用於車子相關模組、產品上,我司不承擔保證或賠償責任;3.其他保證、保固與持續供貨條件依原廠的規定為準,我司僅就「現狀(As Is)」供貨。如貴司向我司下單,視為已經同意上述約定。

劉建宏 Nathan Liu

友尚股份有限公司 YOSUN INDUSTRIAL CORP. <http://www.yosungroup.com>
新竹市300光復路2段295號5樓之4 Tel: +886-3-5715107 EXT: 82846 Fax: 03-5722607 Cell phone: +886-915-993532 E-mail: nathan_liu@yosungroup.com
《 Skype: ujnkhbobos 》

Assistant: Amy Liao (阿咪) TEL: 886-2-21910099 ext: 80137 E-Mail: amy_liao@yosungroup.com

From: naomi.dl.feng@fii-foxconn.com <naomi.dl.feng@fii-foxconn.com>

Sent: Friday, April 19, 2024 12:08 PM

To: Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>

Cc: tonev.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com; naomi.dl.feng@fii-foxconn.com; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>

Subject: Fw:RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Nathan Liu,

Pls check RMA form.

Best Regards,

SQE-CPEI-VN

NAOMI/冯氏丹罗

✉ naomi.dl.feng@mail.foxconn.com

☎ +Ext: 535-31433 | +84347468635

FUYU PRECISION COMPONENT CO., LTD

Lot M1 and Lot F, Quang Chau Industrial Park, Van Trung Commune, Viet Yen District, Bac Giang Province, Viet Nam. 26000

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— Forward by naomi.dl.feng@mail.foxconn.com On 4/19/2024 11:03:08 AM —

Nathan_Liu@yosungroup.com To:

naomi.dl.feng@mail.foxconn.com, Jerry1988_wu@yosungroup.com, amy_liao@yosungroup.com, Abbie_Chuang@yosungroup.com

Cc:

tonev.hb.tu@fii-foxconn.com, ken.sv.pham@foxconn.com, cpe-vn-sqe@mail.foxconn.com, gavin.xc.tang@fii-foxconn.com

4/15/2024 9:36:10 AM

Subject:

RE: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 bo

Dear Naomi,

Pls fill of the data in Claim sheet, and pls send the FA sample DC 204/210/243 to me, let me can provide to FAE to send to Samsung HQ do the FA test, thanks.

PS. for the DC 134/137 is over 2years parts, Samsung isn't do the test over 2year, for your reference.

【車用零件報價/接單聲明】

基於汽車(電動車)供應鏈安全考慮,請貴司詳閱下述約定:如貴司購買的產品(零組件)自己或第三人會使用於車子相關產品上,需符合下列條件,我司始承擔法律或合約(含過去、現有或未來,包括但不限於契約或任何約定)的品質與各式擔保與賠償責任(如有牴觸,以此約定優先):1.該零組件或其製成車用產品的ASIL等級分類為C或D(或其他分類的相應等級)者,產品使用於車子前,買方應確認各製車環節已通過IATF16949及ISO 26262或相應等級的驗證;2.非車規產品用於車子相關模組、產品上,我司不承擔保證或賠償責任;3.其他保證、保固與持續供貨條件依原廠的規定為準,我司僅就「現狀(As Is)」供貨。如貴司向我司下單,視為已經同意上述約定。

劉建宏 Nathan Liu

友尚股份有限公司 YOSUN INDUSTRIAL CORP. <http://www.yosungroup.com>

新竹市300光復路2段295號5樓之4 Tel: +886-3-5715107 EXT: 82846 Fax: 03-5722607 Cell phone: +886-915-993532 E-mail: nathan_liu@yosungroup.com

《 Skype: ujnkbobos 》

Assistant: Amy Liao (阿咪) TEL: 886-2-21910099 ext: 80137 E-Mail: amy_liao@yosungroup.com

From: naomi.dl.feng@fii-foxconn.com <naomi.dl.feng@fii-foxconn.com>

Sent: Friday, April 12, 2024 11:25 AM

To: Nathan Liu 劉建宏 <Nathan_Liu@yosungroup.com>; Jerry Wu 吳學立 <Jerry1988_wu@yosungroup.com>; Amy Liao 廖雅玲 <amy_liao@yosungroup.com>; Abbie Chuang 莊雅婷 <Abbie_Chuang@yosungroup.com>; Damon Wu 吳子立 <damon_wu@yosungroup.com>

Cc: tonev.hb.tu@fii-foxconn.com; ken.sv.pham@foxconn.com; naomi.dl.feng@fii-foxconn.com; cpe-vn-sqe@fii-foxconn.com; gavin.xc.tang@fii-foxconn.com

Subject: P/N:067.00140.005 / MPN:KLM8G1GETF-B041 (Vendor: SAMSUNG) RMA BFX AT-100 boot up fail.

Dear Samsung Team,

April 2024, ALT customer feedback that they found out 76/1728pcs pcs RMA BFX AT-100 has boot up fail.

Product boot up fail and can't download Factory FW stop 7%. This issue follow eMMC U602.

P/N:067.00140.005

MPN:KLM8G1GETF-B041

Vendor:SAMSUNG

Location: U602

FR:76/1728pcs RMA (4.40%)

VN Foxconn factory already makes visual check , X-Ray, Function. The results report is in attachment.

Pls provide your contact, we will send NG samples to your company for analysis. Thanks!

#7. IC U602 Information Shipping

Fii工业富联

➤ Visual Inspection and sent 5pcs NG sample to SQE pictures as below:

NG.#	NG1	NG2	NG3	NG4	NG5
Date Code	SEC204	SEC134	SEC137	SEC210	SEC243
Top side					
Bottom side					

➤ **Summary:**

- Summary: VI 5pcs NG sample will sent to SQE Don't find out any abnormal.

Fii Confidential

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Best Regards,

SQE-CPEI-VN
NAOMI/冯氏丹罗
✉ naomi.dl.feng@mail.foxconn.com
☎ +Ext: 535-31433 | +84347468635
FUYU PRECISION COMPONENT CO., LTD
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